

Safeguarding

Everyone has the right to be safe from harm and abuse. If you are worried about the safety of yourself or someone you know, you should immediately report this to Child Aid Uganda safeguarding Focal Person through,

- **Email: safeguarding@childaidug.org**

This is a confidential email address where you can report your concerns directly to Child Aid Uganda (CHAU)

- **WhatsApp: +256752835889**

Send a message to our Safeguarding Focal person you will get help immediately.

- **Phone: +256702835889**

Call CHAU office immediately and you will get support. Note that this may incur a charge if you are calling from other Network Service providers.

Our Safeguarding Approach

Our Key principle is, ***Do No Harm*** to anyone. CHAU works with orphans, other vulnerable children and at risk individuals in Uganda. We uphold high ethical and professional standards and take our responsibility to all vulnerable target groups that we support extremely seriously and maintain vigorous safeguarding policies, procedures, guidelines and standards, including policies on Safeguarding, Prevention of Sexual Exploitation and Abuse, anti-fraud, corruption and bribery policy, whistleblowing and a Code of Conduct signed by and adhered to by all staff, board, volunteers and consultants that interact with our beneficiaries.

Alongside our policies, our measures to ensure safeguarding include:

- Taking a pro-active approach to the investigation of safeguarding matters rather than waiting for reports to be received. We expect our staff to be investigating, collecting information, monitoring behaviors and speaking with beneficiaries on a regular and consistent basis.
- Our field staff and staff in direct contact with beneficiaries receive safeguarding trainer and refresher courses at least quarterly
- We have a dedicated and trained Safeguarding Focal Person and a dedicated ombudsman to handle critical safeguarding issues
- Safeguarding is a standing item on the quarterly board meetings agenda and we have a named Safeguarding Board member who oversees and reports to the board all safeguarding matters at Child Aid Uganda.
- We operate a separate confidential email, telephone and WhatsApp number for reporting Safeguarding and welfare concerns. This is monitored exclusively by non-programme staff to ensure impartiality. The safeguarding information is displayed in all Child Aid

Uganda offices, as well as wherever we have beneficiaries or programmes operating in the field and communities.

Child Aid Uganda is very committed to keeping safe all of those under our care, whether a part of our programmes, an employee or a volunteer. Help us Do No Harm, Say NO to sexual exploitation and abuse by reporting your concerns to the safeguarding focal person.